



Denise,

Our team members so appreciated your investment in them, during your recent work with us at Chick-fil-A Franklin Square. Thank you for your enthusiasm and diligence in exploring our culture, learning our systems and team member roles, observing our performance, and providing honest feedback and influential coaching.

The experience that you provided was innovative and engaging. Thank you for encouraging us in our opportunities of touching the hearts of our customers, and for recognizing our team members in their many acts of hospitality. We were all energized by the eloquence and fluency with which you spoke and illustrated the language of hospitality. You have triumphantly influenced our dedication to add sparkle to our service, as we continue to navigate the accelerating pace of our business, and the evolving complexities of our operation.

We will forever embrace you in membership in our Chick-fil-A family, and we eagerly anticipate our next adventure together. You are a treasure.

Sincerely,

A handwritten signature in black ink that reads "Luke Ellington".

Luke Ellington
Executive Director
Chick-fil-A Franklin Square